



## County Government IT Case Study

Providing support for 700 users and 53 servers is just part of the job for this 12-member county government IT staff. They're also going through an update from their legacy AS-400 servers to a Windows Server environment. Because many of their staff members are just learning how to administer Windows Server, they have had a high need for training recently.

The Director of IT explained, "We use CBT Nuggets quite extensively for things such as the Windows operating system, Cisco products, and Visual Basic. We have a little bit of Linux here so we use a lot of the Linux training, and we also use some of the project management stuff."

"We've used it for certifications, and we have a lot of people use it as a reference. They go through the course, and then they'll just circle back around occasionally when they hit something they remember is in the CBT Nuggets," he continued.

When asked how his staff was being trained prior to getting the Nugget Archive Server, his reply was, "Very expensively! We've reduced our need for outside training probably by 80% by implementing the Nugget Archive Server. We accomplish a lot more training with the server because now we don't have to schedule time off. People can use just 45 minutes from their day here, 45 minutes from their day there, and go through a particular Nugget, as opposed to having to schedule staff to be off for 2 or 3 days to go and get training. That's been a big productivity help for us."

"We can get faster access when we need to know something that we have in front of us. If there's a router or something that needs to be

setup, or if we have a new person that's not real familiar with something and needs a little more in-depth knowledge, I don't have to worry about waiting 2 or 3 weeks until a class comes up. I can just put the staff in front of CBT Nuggets. We get a lot of gain from CBT Nuggets on new staff coming in. They'll have a particular job, and we have some training courses we can put right in front of them to get them up to speed pretty quick."

The staff has benefited from being able to train using the videos on the job as the need arises. They've come to trust that the information in the videos will help them get the job done right. "We've found the quality of the videos and the training to be excellent. We've also found it to be very accurate... the accuracy of the videos has been really, really top-core."

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CBT Nuggets provides comprehensive training for certification exams from Microsoft®, CompTIA®, Cisco® and Citrix®, plus many other professional certification vendors. The training is designed to offer technical accuracy in conjunction with real-world analogies to promote understanding for beginners and experts alike.

CBT Nuggets is the leader in video-based IT certification training. Based in Eugene, Oregon, the company was founded in 1999 and is committed to providing quality educational training videos to the information technology industry. For more information, visit [www.cbtnuggets.com](http://www.cbtnuggets.com).