

## Training 200 IT Staff at an Inter-networking Services Provider

Supporting 4700 workstations—plus a network that delivers internet service provider and voice over IP backbone services—is a big task, even for a 200 person IT staff. Keeping up with the hardware and software deployments that make this internetworking and communications services provider run smoothly requires a wide variety of skills and abilities.

“The IT department, we manage everything,” explained their IT manager. “Our training needs are all over the spectrum. We have people who work with all the Cisco equipment. We have people that need the MCSE... As for all the other training blocks, every bit of it helps out.”

Their IT staff has found that the Nugget Archive Server makes it easy to train in a large number of areas in which they otherwise would have had limited ability to train. They find that each course is packed with relevant information on the topic listed, and that the instruction is clear and easy to understand. Whether they’re studying for a certification exam or brushing up on a subject for on-the-job use, they find the training videos to be a valuable tool.

The Nugget Archive Server has been deployed on their internal network to provide their IT employees with ongoing training. The IT manager that we spoke with explained that it was, “set out there for anybody in our IT organization to use at any time, whenever it is convenient for them. If they want to do it on their lunch, whenever they go home, in the afternoons, they can utilize the server at any time, day or night. That way they can train on their own.”

He continued, “Me personally, I’m actually using it for all of my training. I was looking into paying for my own training with a couple of companies in the area. When we got the server, I was so relieved. Being able to do it on my own helps out too because I’m also in school currently.”

“The amount of money that it’s going to save the company can’t even be calculated. We were very excited about this product when we first bought it in 2003... It is so great.”

Other employees had similarly positive comments about the CBT Nuggets training videos:

“There is a wealth of learning available here and anyone who doesn’t use them is crazy.”

“The instructor provides clear, easy to understand instruction. I love the fact that he draws things out on the white board... All around I think it’s an awesome tool.”

“I like the fact that each section topic is broken down per courses and they are not too long per session. Each topic so far has been crammed with information only related to that topic. It’s a great way to study or brush up on a subject really quickly.”

“As always, the CBT Nuggets training videos are very well done.”

“The server has made it really easy to acquire training in a large number of areas that I intend to make use of.”

Whether the employees are using the CBT Nuggets videos as a cost-saving way to train for certification, or as an on-the-job reference, this IT department continues to benefit from having the training in the Nugget Archive Server available when they need it.

CBT Nuggets provides comprehensive training for certification exams from Microsoft®, CompTIA®, Cisco® and Citrix®, plus many other professional certification vendors. The training is designed to offer technical accuracy in conjunction with real-world analogies to promote understanding for beginners and experts alike.

CBT Nuggets is the leader in video-based IT certification training. Based in Eugene, Oregon, the company was founded in 1999 and is committed to providing quality educational training videos to the information technology industry. For more information, visit [www.cbttuggets.com](http://www.cbttuggets.com).